



## Outpatient Rehabilitation

Physical, Occupational and Speech Therapy

### New Patient Welcome

Appointment Date: \_\_\_\_\_ Time: \_\_\_\_\_

**Please arrive 15 minutes before your appointment time to complete any necessary paperwork.**

Thank you for choosing North Kansas City Hospital's Outpatient Rehabilitation program. Our staff delivers personalized and compassionate care during this important phase of your recovery.

#### Where is NKCH Outpatient Rehab located, and where should I park?

##### **NKCH Campus**

Outpatient Rehab is on the 2nd Floor Pavilion (NKCH campus)  
2790 Clay Edwards Dr., North Kansas City, MO 64116

**Valet Parking** – We offer free valet service to patients and visitors at the 1st Floor Pavilion entrance.

**Self-Parking** – Park for free in the multi-level Pavilion garage on the south end of campus. Designated therapy parking is on Level Two (Green Level) of the garage. At your first appointment, your therapist can give you a hangtag for your vehicle.

##### **North Oak Medical Park**

Outpatient Rehab is located inside the Medical Imaging building in Suite 100.  
9501 North Oak Trfy., Ste. 100, Kansas City, MO 64155

**Parking** – Parking is located directly in front of the Medical Imaging building.

#### Will insurance cover my therapy?

Our insurance authorization specialist verifies your benefits before your first appointment. We will give you information about any benefits at your first appointment. If you have any questions or concerns, please call 816.691.1795 to talk with our insurance specialist.

\*You will be responsible for any copay at the start of each visit. We accept cash, check or credit cards.

#### What if I'm running late or can't make my appointment?

Please call 816.691.1795 as soon as possible if you are going to be late or must miss an appointment (at least 24 hours advance notice, if possible). We'll try to accommodate your schedule. We want make the most of your time with us while staying on schedule for our other patients.

Thank you for your cooperation. We look forward to helping you achieve your rehabilitation goals.

If you have any questions prior to your appointment, please call 816.691.1795.