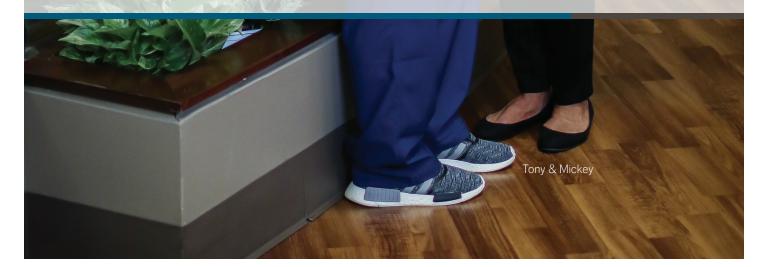


Professional Image Guidelines





At North Kansas City Hospital, every employee plays an important role in making sure our patients, their families and visitors have a positive experience. A unified professional image conveys a message of high-quality care, credibility, confidence and respect to everyone who enters our hospital. Here is an overview of our professional image guidelines. Please visit **intranet.nkch.org/Image** for more examples. Find the full policy in Policy Tech on Daily Dose.

ID Badges

Wear hospital-issued badge on the upper right or left lapel, or shoulder, with the photo facing outward with a hospital-issued or healthcare-related clip (Lanyards and other badge holders with logos of other organizations or sports teams are not acceptable. See policy for complete details.)

Flats and dress sandals •—
(Casual sandals,
beach-style sandals
and flip-flops are not
acceptable.)

Acceptable Attire for Men and Women

Women

Shirts, blouses, sweaters and vests that cover the mid-section and undergarments



 Scrub tops, bottoms and jackets must align with standardized color for role/discipline (clinical staff)

o Men

Collared shirts

and vests

(must be tucked in), sweaters

? Hair Care Guidelines

- Keep hair clean and cut in a length and style that reflects a professional image; hair longer than shoulder length must be pulled back (in direct patient care areas)
- Natural-looking hair dyes and streaks are acceptable (Hair colors including but not limited to pink, green, blue, purple, and pastels are not acceptable.)
- Keep facial hair clean and trimmed to a length that can be covered completely by a protective mask
- Jackets and blazers
- Skirts and dresses, near knee-length or longer
- Business casual pants that don't drag the floor

Business-style shoes
(Athletic shoes are allowed if needed for your job,

o pending director approval)

Logoed Clothing

Shirts with NKCH or Meritas Health logos (smaller than 2 X 4 in.) are acceptable.

Department names may be embroidered under the hospital logo and must be ordered from the online NKCH Employee Store.

Clothing with logos of other organizations are not acceptable.

Read the full policy at: intranet.nkch.org/Image

If you have questions about proper attire, talk with your supervisor or director.

Sports Team Days

On designated game days, you may wear tasteful Chiefs, Royals, Sporting KC or NKCH clothing that adheres to the professional image standards. (*Jeans of any color, shorts, sweatpants, sweatshirts, T-shirts and jerseys are not acceptable.*)



Pants, ankle length

or longer, that don't

drag on the floor





"For-a-Cause" Days

Long- or short-sleeved T-shirts purchased during approved NKCH fundraisers are allowed, including previous year's fundraising T-shirts.

Clean and well-fitting jeans are allowed. (Faded, torn, frayed, revealing, holey and/or ill-fitting jeans are not permitted.)



If your attire or appearance doesn't follow the professional image policy, your supervisor or director may ask you to go home, change and return to work. You will not be paid for time away from work.

Unacceptable Attire and Accessories: All Employees

Tops

- Shirts, blouses and sweaters that expose the mid-section and/or undergarments
- Strapless tops, tank tops, tops with spaghetti straps, cold-shoulder blouses, and tops that show cleavage
- · Sweatshirts and flannel and fleece material, including zip-front styles and hoodies
- T-shirts with logos, designs or text including NKCH T-shirts; any apparel featuring logos from other organizations
- · Sheer fabrics, tight-fitting knit and Spandex/Lycra clothing

Bottoms

- · Miniskirts and short skirts that are not close to knee length
- Shorts

- Jean-style pants and any blue denim clothing
- Leggings, sweats, yoga pants and workout clothes
- Capri pants or pants that don't cover the calf
- · Pants that drag the floor

Footwear and Headwear

- Beach-type sandals or flip-flops
- Sandals with toe straps or toe loops
- · Rubber or foam shoes, unless needed for your job; pending director approval
- Hats and caps that are not a required part of a uniform or job description

Piercings

• More than three ear piercings per ear

- Dangling earrings (in direct patient care areas)
- Piercings or jewelry worn on the face, tongue, lips, eyebrows or nose
- Gauged-ear tunnels or plugs that are not flesh-colored

Tattoos

 Tattoos perceived by hospital leadership as being offensive or hostile or reducing the effectiveness of an employee as a role model must be covered or removed

Perfume/Cologne

- · Clinical areas not allowed
- Non-clinical areas must be kept to a minimum; may be banned due to allergic reactions

Artificial/Natural Fingernails

See Artificial Nail Policy

Standardized Scrubs

Care providers are required to wear standardized scrub uniforms.

